

AIMIE AGENTS

Accelerate Cash Flow | Expand Capacity | Execute AI at Scale



❖ CHALLENGES IN O2C: MOVE FROM AMBITION TO AI IMPACT

As artificial intelligence becomes a strategic mandate across enterprises, finance leaders are looking to move beyond AI experimentation and deliver measurable results. Yet applying AI effectively within complex, data-heavy processes such as Order-to-Cash remains challenging. Many organizations struggle to identify where AI delivers real value, how to operationalize it securely, and how to integrate intelligent automation into existing workflows without disrupting governance or control.



Unclear AI use cases that deliver measurable business value



Limited readiness to operationalize AI beyond pilots and experiments



Fragmented data environments that weaken AI effectiveness



Concerns about trust, governance, and control of AI-driven decisions



Difficulty embedding AI into enterprise finance workflows at scale

❖ AIMIE AGENTS – AUTONOMOUS AI EXECUTION FOR O2C

Aimie Agents are AI-powered digital team members purpose-built for finance. Embedded within the Sidetrade O2C Intelligence Platform and powered by Sidetrade's proprietary Data Lake, they combine predictive intelligence and generative reasoning to transform fragmented financial data into governed decisions and autonomous execution across the Order-to-Cash cycle. By automating repetitive, high-volume tasks within defined business parameters, Aimie Agents expand the capacity of finance teams to focus on higher-value priorities such as managing risk, resolving exceptions, and strengthening customer relationships.

- **Aimie Cash Collection Agent:** Autonomous outreach management, communication summaries, optimized dunning responses, and financial reporting.
- **Aimie Cash Application Agent:** Automated cash application processing with intelligent exception handling.
- **Aimie Dispute Resolution Agent:** Automated dispute triage, investigation, and resolution workflows.
- **Aimie Billing Analyst Agent:** Detection and resolution of billing discrepancies and anomalies.
- **Aimie Credit Analyst Agent:** Autonomous credit risk evaluation, monitoring, and decision support.

❖ ENTERPRISE AI THAT EXECUTES ORDER-TO-CASH AT SCALE

Aimie Agents bring domain-specific AI directly into O2C operations, orchestrating intelligent workflows across credit, billing, disputes, collections, cash application, and deductions. Built with embedded governance, multilingual capability, and real-time financial context, they automate high-volume processes while escalating exceptions when needed. The result is greater operational efficiency, improved recovery performance, and the ability for finance organizations to scale results without increasing headcount.

FEATURES

Aimie Agents operate natively within the Sidetrade O2C Execution Layer, transforming applications from systems of interaction into systems of execution.

- **Insightful communication summaries generated in seconds**
- **Optimized response recommendations for inquiries and disputes**
- **Instant financial reporting with portfolio insights and risk indicators**
- **Autonomous outbound calling with contextual, natural dialogue**
- **Two-way conversational interactions capable of handling objections and disputes**
- **Automatic capture of payment commitments and dispute signals**
- **Intelligent escalation to human users for sensitive situations**
- **Multilingual operation across global markets**

Why Sidetrade

Differentiators with Impact

AGENTIC AI LEADERSHIP

Proprietary, domain-specific, AI called Aimie, with agents trained on actual buyer payment behavior—not generic LLMs

SECURE AND SOVEREIGN

Full data control and ISO 27001 / SOC 2 Type 2 certifications ensure compliance and confidentiality

UNMATCHED O2C DATA POWER

Only real-time O2C Data Lake globally – \$8+ trillion in transactions, 1B+ invoices, 42M+ buyers

PROVEN ROI

Faster time-to-value as O2C tuned AI delivers 35–55% average productivity gains and double-digit cash acceleration across industries

BENEFITS

Agents manage identification, qualification, summarization, and execution workflows, **reducing manual effort** by up to 60 percent. Training on O2C processes and payment behavior ensures context-aware and **compliant** interactions. Agents **operate directly** within Sidetrade's platform and connected ERP systems using live financial data.

Built-in frameworks support global operations while maintaining **regulatory and business rule alignment**. Agents reason across fragmented datasets to prioritize actions and **execute consistently** across enterprise workflows.



- **True End-to-End O2C Automation**
- **Domain-Specific AI for Finance**
- **Deep Platform and ERP Integration**
- **Multi-lingual and Multi-market Compliance**
- **Operational Intelligence at Scale**

About Sidetrade

Sidetrade (Euronext Growth: ALBFR.PA) is an AI-native Order-to-Cash (O2C) company. Its platform combines O2C applications, autonomous AI agents, and Aimie IQ, a natural-language intelligence interface that helps global organizations accelerate cash generation. Sidetrade operates the world's largest proprietary O2C Data Lake, built on more than trillion in B2B transactions and million buyer entities. This data trains domain-expert AI models that continuously monitor, reason, decide, and act autonomously across the O2C cycle. Sidetrade serves businesses in 85 countries with 450 employees across Europe, North America, and Asia-Pacific. For more information, visit us at www.sidetrade.com and follow @Sidetrade on LinkedIn.

